



Tutorial Centre and Library Unite! Building a Writing Centre at NorQuest College

Liz Fulton-Lyne & Kerry Taillefer

Overview

- Introductions
- Background
- Pilot phase
- Transition to full service
- Library-Tutorial collaboration
- Questions?

Introductions

Co-leads for the Writing Centre

- Liz Fulton-Lyne: (Lead)
Librarian, Instruction
- Kerry Taillefer: (Lead)
Instructor, Tutorial Centre

Tutorial Centre



We work with students to build life-long skills, confidence, and independence.

Book a **FREE 30-minute session** with an online tutor!

Connect with us from school, home, work, or anywhere you have an internet connection!

Hours: by appointment Monday to Friday, 8am-5pm

We can help you with:

- study skills
- staying organized and taking notes
- math and science skills and concepts
(**Please note:** we may refer you back to your instructor for help with specialized technical course content)
- vocabulary and language practice
- reading comprehension strategies and practice
- communication and presentation skills
- for writing help, please visit the Writing Centre here:
<http://libguides.norquest.ca/WritingCentre>

BOOK your appointment with an online tutor here: www.norquest.ca/tutorial-services

You will receive all of the information you need once you book your appointment.

We look forward to working with you!

For more information

The Tutorial Centre
NorQuest College Learner Centre
5th floor, 10215 – 108 St. Edmonton AB
Phone: 780.644.5864 or
Toll-free: 1.866.534.7218
Email: tutorial.centre@norquest.ca
www.norquest.ca/tutorial-services

Background

- **the task:** more focused service that supported student writing
- **the approach:** a collaborative, integrated service model

- Disconnect between current service structure and student experience
- Wish for more seamless learning and service experience for students





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The pilot

January – June 2014

- target group: University Transfer

Writing Centre

NORQUEST
COLLEGE

A place where students can build their skills and become more confident, independent writers.

Book a **FREE 30-minute online session** with a member of the Writing Team!

Connect with us from school, home, work, or anywhere you have an internet connection!

Hours: by appointment Monday to Friday, 8am – 5pm

We can help you learn how to:

- develop a research question
- find and evaluate sources
- plan and organize your writing
- develop a thesis statement
- revise your work
- cite resources using APA or MLA
- and much more!

What to expect:

- You will improve your overall writing skills with repeat sessions.
- We will not edit/proofread your work for you, but we will help you master this important skill!

BOOK your appointment here:

<http://libguides.norquest.ca/WritingCentre>

You will receive all the information you need about your appointment after you book.

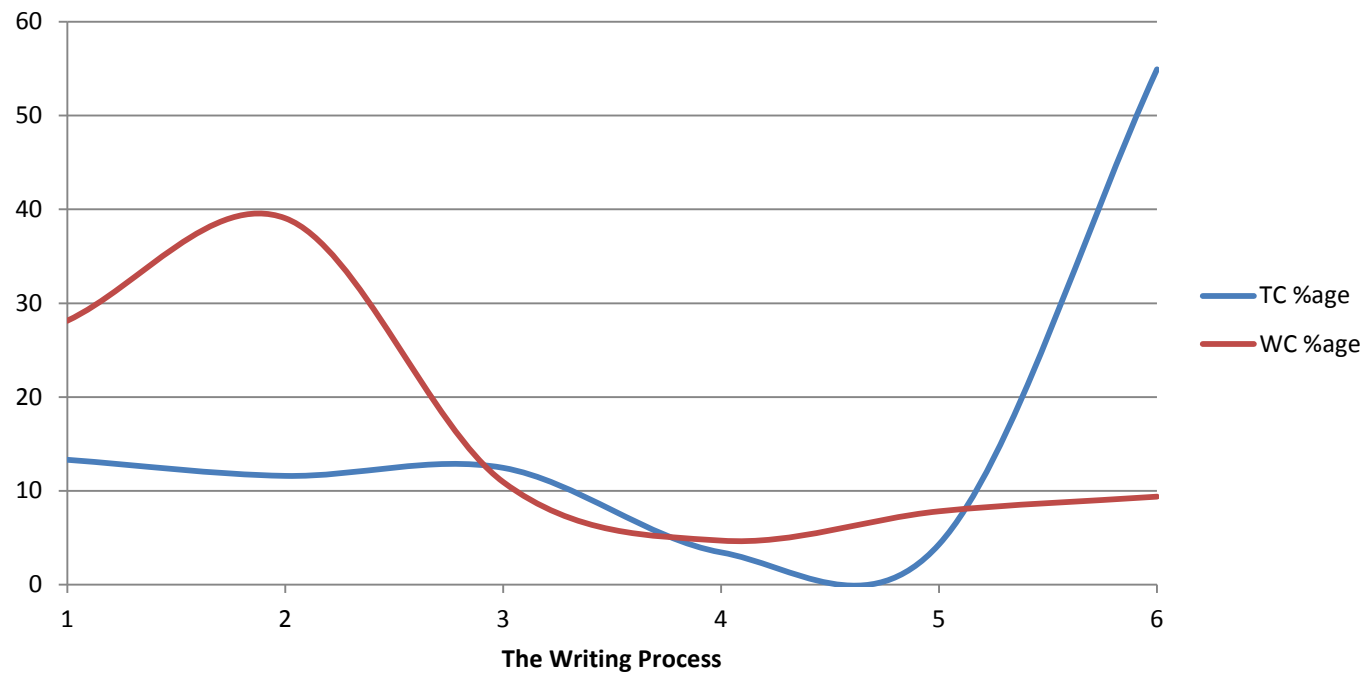
Can't find a time that works for you?

Try eTutorAlberta! Submit your writing at any time for written feedback. Look for the eTutor tab at the top of the website: <http://libguides.norquest.ca/WritingCentre>

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- student uptake!
- positive feedback
- proactive engagement



Graph by Writing Tutor Janet Klippenstein

Transition to Full Service



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- Serving **all** NQ students
- **More hours** of service (5 days a week)
- **Distance/online** service
- eTutor Alberta



<http://library.norquest.ca/services.aspx#Service-WritingCentre>

Online booking

Appointment Locator

Select Your Question

Select Your Question ▼

Select Your Question

- How do I understand my assignment?
- How do I create a research question?
- How do I find articles/information on my topic?
- How do I read my sources?
- How do I write a thesis statement?
- How do I plan/organize my writing?
- Introduction/Conclusion help?
- How do I write sentences/paragraphs?
- How do I use quotations?
- How do I paraphrase information?
- How do I cite sources? (APA/MLA)
- How do I edit my paper?
- How do I make a bibliography?
- How do I format my paper?

Appointment Locator

Select Your Question

How do I create a research questio ▼

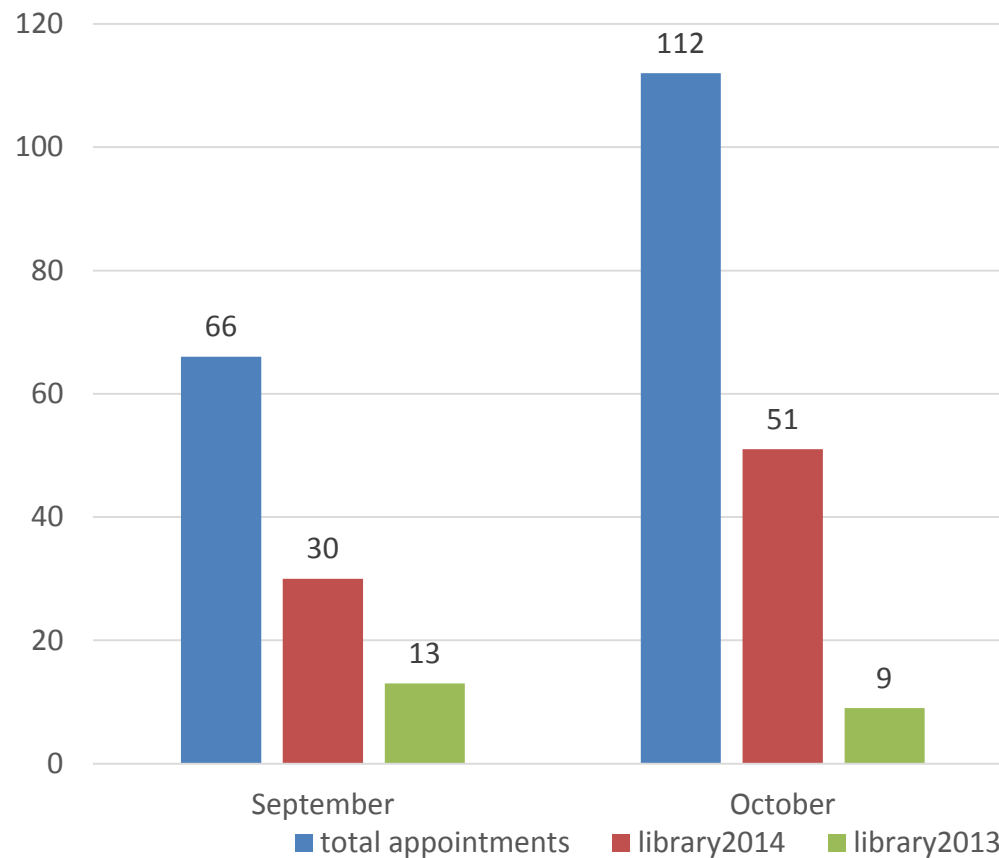
Select Schedule

Schedule A ▼

Date

November 2014							
Sun	Mon	Tue	Wed	Thu	Fri	Sat	
						1	
2	3	4	5	6	7	8	
9	10	11	12	13	14	15	
16	17	18	19	20	21	22	
23	24	25	26	27	28	29	
30							

Usage



Library-Tutorial Collaboration



- Tutorial and Library appointments: one service
- Workshop cross-promotion
- Writing Centre section on Library Website
- Academic Integrity

Hi Kerry,

I am just writing to let you know that I have used the Writing Centre twice, and it has proven to have helped me with my papers.

Alan really listened and asked me the right questions. He made me re-read my writing when he thought I needed to - just so that I could pick up my own mistakes.

I want to express my gratitude to you and the staff of the Centre and also encourage you to continue doing a great job.

Great work.

All the best.

Ingg Cookhome,

First year Social Work student

Thank you!

Questions?



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